

Draft programme for seminar:

Purpose of the seminar:

To place the concept of co-creation on the agenda of relevant public administrators and elected officials from Icelandic municipalities and state agencies. And to provide participants across the Icelandic public sector with an opportunity to reflect on the relevance for their current practices and discuss the possibilities and pitfalls of this approach.

How can life quality of citizens and communities be improved through co-creation?

8.30: Welcome and introduction

8.45: Lecture by Anne Tortzen: A new agenda for developing welfare services and solving complex problems. Introducing the concept of co-creation as a new form of governance and citizen involvement,

9.30-10.00: Group work and plenum dialogue: Where might co-creation be a relevant approach in our practice?

Break

10.20: Lecture by Anne Tortzen: How can co-creation help developing better public services and improving life quality for citizens and communities? Examples of co-creation from a Danish and international context

10.50: Group work and plenum dialogue: Sharing your own success-stories on collaboration and co-creation

11.30: Lecture by Anne Tortzen: How to lead and facilitate co-creation: Possibilities, pitfalls and a checklist to get started, by Anne Tortzen

11.50: Conclusive discussion in groups and plenum

12.00: Thank you and good bye